



Product Deposit

A 25% deposit is required when placing an order.
Once the order has gone to production, the deposit is not refundable if the order is cancelled.
Orders go to production when PixController has received this signed Terms of Sale form.

PixController Limited 1-Year Warranty

- PixController, Inc. warrants its products to be free from defects in material and manufacture for a period of one (1) year from the date of shipment.
- PixController will, at its sole option, repair or replace any components that fail in normal use.
- Such repairs or replacements will be made at no charge to the customer for parts or labor.
- The customer is responsible for all transportation/shipping costs.
- This warranty does not cover failures due to abuse, misuse, accident, fire, water damage, theft, disappearance, misplacement, or unauthorized alterations or repairs. This warranty also does not cover normal wear and tear or cosmetic damage that does not affect functionality.

PixController Return Policy

**All camera systems are made-to-order.
We do not accept returns on any of our camera systems.
Detailed information for every product is available on our
website.
Please know what you are ordering.**

*Our previous Return Policy was far more generous until we realized that some customers ordered our systems for short term/one time use and then returned the product.
Customers have also purchased the systems to dissect in an attempt to replicate them.*

****PixController is not responsible for operational problems we deem related to cellular service or WiFi network connection.****

Please sign below to acknowledge PixController's Terms of Sale.
Return to cindy@pixcontroller.com or Fax to 724-733-0860

Signature

Date